



Professional Services

Making IT simpler and **more sustainable**

KordaMentha

Advisory and investment firm KordaMentha teams up with Lenovo to streamline its technology operations and embed sustainability with services that span the entire lifecycle of its hardware assets.

Lenovo

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Who is KordaMentha?

KordaMentha is an advisory and investment firm that helps clients to grow, protect, and recover value. It provides specialist financial crime, cybersecurity, performance improvement, forensic, real estate, restructuring, and investment services to corporations, financiers, lawyers, private investors, and government clients across Asia-Pacific.

Founded in 2002 in Melbourne, Australia, KordaMentha now employs a team of over 400 specialists with diverse backgrounds—in finance and real estate to law enforcement and C-suite—who combine their unique skills and experiences to deliver fresh solutions to the region's most complex commercial challenges.

KordaMentha

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The Challenge

Power and reliability: that's what KordaMentha consultants expect from their workplace technology. The technology team, meanwhile, want no-touch deployment, ease of management, and responsive support. So, when the time came to refresh its employee notebooks, KordaMentha looked for a technology partner that could deliver the best of both worlds.

Ryan Wadsworth, Partner & CIO at KordaMentha, begins: "We set out to find a modern, high-spec fleet that could carry us through a four-year lifecycle. But choosing a vendor is about more than just the hardware. We want a partner that we can rely on. In addition, we were keen to find opportunities to reduce repetitive, manual tasks for our technology team, particularly around asset deployment and disposal."

Selecting Lenovo lifecycle services

After evaluating the marketplace, KordaMentha selected Lenovo ThinkPad X1 Carbon for its employee notebook fleet, bundled with a range of services. These include Lenovo Ready to Provision Plus (RTP+), Microsoft Autopilot registration, Lenovo Premier Support, and Lenovo Asset Recovery Services (ARS).

The ThinkPad X1 Carbon devices have the Microsoft Windows operating system and a local recovery partition pre-installed at the factory. KordaMentha also uses Microsoft Windows Autopilot to speed up the imaging process and has vastly improved deployment timeframes across dispersed locations.

Services

- Lenovo Asset Recovery Services
- Lenovo CO₂ Offset Services
- Lenovo Premier Support
- Lenovo Sealed Battery Warranty

Hardware

- Lenovo ThinkPad X1 Carbon notebooks
- Lenovo ThinkStation workstations
- Lenovo ThinkSystem servers
- Lenovo ThinkSystem storage
- Lenovo ThinkVision monitors

Software

- Lenovo Ready to Provision Plus custom pre-load
- Microsoft Windows Autopilot



Lenovo Premier Support, meanwhile, gives KordaMentha a single point of contact for case management, as well as access to technical experts 24/7/365 to answer questions and fix issues fast.

Based on the success of this initial engagement, KordaMentha has extended its partnership with Lenovo in the years since. Today, the company uses Lenovo desktop and mobile workstations, monitors, and Smart Office solutions, as well as Lenovo ThinkSystem servers and storage in the data center.



“We engage Lenovo services throughout the entire lifecycle of our IT hardware fleet—from provisioning to disposal—freeing up precious time and resources to focus on strategic tasks.”

Ryan Wadsworth


Partner & CIO, KordaMentha

Striving for sustainability

KordaMentha recently refreshed its employee notebook fleet with Lenovo ThinkPad X1 Carbon devices, and the company took the opportunity to sign up for Lenovo CO₂ Offset Services.

Wadsworth highlights KordaMentha's commitment to sustainability of its IT consumption and infrastructure: "As an office-based firm, our direct impact on the environment is sometimes not in our control, so we are always looking for solutions and partners to assist us in managing our carbon footprint. The Lenovo CO₂ Offset Service is our first carbon offset implementation at a technology level. The initiative allows us to take meaningful environmental actions, with data-driven outcomes that help us effectively meet and report on our environmental targets."

With Lenovo CO₂ Offset Services, the carbon emissions for all new employee devices are offset throughout the entire lifecycle—from manufacture, shipping, and typical usage to end-of-life. To date, KordaMentha has offset over 114 tons carbon dioxide equivalent (CO₂e) with their notebook purchases under Lenovo's CO₂ Offset program, supporting four different projects sanctioned by the United Nations Framework Convention on Climate Change.



As an additional measure, KordaMentha also opted to have monitors shipped without stands, minimizing wastage and adhering to the company's circular economy initiatives.

At the end of the lifecycle, KordaMentha uses Lenovo ARS to recycle and dispose of decommissioned hardware in an environmentally conscious way. First, Lenovo securely transports assets from KordaMentha's offices to Lenovo processing facilities. The equipment is securely wiped based on strict data destruction standards, ensuring compliance with data protection and privacy laws. With a circular-first approach, Lenovo helps customers keep their devices away from landfills, reuses parts wherever possible, refurbishes and remarkets devices that are in a good condition, and responsibly recycles those that are obsolete. To date, KordaMentha has leveraged Lenovo ARS to decommission over 250 devices from their fleet.

“Lenovo ARS enables safe, sustainable, and compliant asset disposal,” says Wadsworth. “We trust Lenovo to wipe the assets securely in line with relative regulations and standards in each country, and to dispose of them responsibly, refurbishing and reselling them wherever possible, and recycling any obsolete devices as e-waste.”

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Results

Lenovo has now been KordaMentha's trusted hardware provider for five years, and the company is delighted with the experience.

"The quality of Lenovo's products is great, but it's the strength of the relationship that makes us stay," says Wadsworth. "We're very happy with the service, and benefit from improved support turnaround with Premier Support—though we haven't had much cause to use it because everything runs so reliably."

- ✓ Single-vendor solution; rapid issue resolution with Premier Support
- ✓ End-to-end lifecycle services; secure disposal of decommissioned devices
- ✓ Innovative carbon offset scheme; 114 tons CO₂e offset to date
- ✓ Compliance with strict data destruction standards

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“With Lenovo, we have one vendor for everything—
from end-user devices to the data center. Dealing
with a single vendor during these products’ lifecycle
removes significant management overhead.”

Ryan Wadsworth

Partner & CIO, KordaMentha

Why **Lenovo**?

While the Lenovo ThinkPad X1 Carbon notebooks met all KordaMentha's technical requirements, it was the bundled services that set Lenovo apart from other vendors. Wadsworth notes: "Lenovo offered an end-to-end service, from provisioning to secure erasure and recycling."

Lenovo's commitment to sustainability was another key differentiator. With Lenovo ARS, KordaMentha can be sure that its old notebooks and workstations are securely wiped with secure data destruction and are recycled responsibly, keeping resources circular and giving them a new lease on life.

And with Lenovo CO₂ Offset Services, offsetting the emissions of employee devices is simply part of KordaMentha's standard hardware configuration.

Wadsworth comments: "We're thrilled to execute our first carbon offset program with Lenovo, reinforcing our commitment to sustainability and managing our IT carbon footprint."



How do you streamline technology operations and lower its environmental impact?

With Lenovo, KordaMentha benefits from end-to-end lifecycle services and support—from provisioning to secure erasure, recycling, and carbon offsetting.

[Explore Lenovo Services](#)